

Voyageur

September 17, 2007

Transportation Health & Safety Association of Ontario
555 Dixon Road, Suite 101.
Toronto, Ontario.
M9W-1H8

Attention: Joe Covey

I wanted to pass along some congratulations to your staff and the Safety Group. We (Voyageur Patient Transfer Services) have been actively involved in the Safety Group for the past 5 years.

A couple of years ago we were given notice of an up-coming WSIB Workwell Audit. Like most companies, this is an intimidating process; however, we were determined to be successful. Since we were a member of the THSAO Safety Group we were granted one years notice, without this notice I don't believe we would have had the time to prepare.

Although there are many internal processes we have refined & implemented internally, I believe our participation in the Safety Group has greatly attributed to our success! We did pass the audit (with flying colors) - our score was 97.7%. I must add this score was achieved on the first audit!

All the employees and management of Voyageur are excited about this accomplishment – it is a true reflection of how a company can be successful while maintaining high Health & Safety standards.

Thanks again to you and your staff, please feel free to pass this along to any of your customers or potential clients!

Safe driving,

Corey Jarvis
Director of Human Resources
Voyageur Transportation Services